

### Key Fact Statement (KFS) for Deposit Accounts

BANK AL HABIB LTD _____ branch	Date	
	<b>IMPORTANT:</b> Read this document carefully if you are considering opening a new account. It is available in English and Urdu. You may also use this document to compare different accounts offered by other banks. You have the right to receive KFS from other banks for comparison.	

#### Account Types & Salient Features: Pensioners Account

This information is accurate as of the date above. Services, fees and mark up rates may change on Quarterly basis. For updated fees/charges, you may visit our website at [www.bankalhabib.com](http://www.bankalhabib.com) or visit our branches.

AL Habib Pensioner Account specially designed for pensioners to facilitate them in receiving their pension funds post retirement.

- Available in Current & Savings Account
- No charges on opening and closure of account
- Bankers Cheques Facility
- Free PayPak Debit Card (Default)\*
- Free Standing Instructions
- No initial or minimum balance requirement
- SMS Alert Facility
- Free Cheque Book
- Free Internet/Mobile banking

\*Bank AL Habib PayPak card is free default debit card being offered under this account, however you may opt for a Visa and UnionPay card. Terms & conditions apply.

#### Note:

Kindly refer Schedule of Charges (SOC) for exemptions of service charges.

Particulars		Conventional
		Pensioners Account
Currency		PKR
Minimum Balance for Account	To open	0
	To keep	0
Account Maintenance Fee		0
Total Debit Balance Limit		0
Total Credit Balance Limit		0
Fund Transfer & Cash Withdrawal Limit		0
Free Life Insurance		No

#### Service Charges

**IMPORTANT:** This is a list of the main service charges for this account. It does not include all charges. You can find a full list at our branches, on our website at [www.bankalhabib.com](http://www.bankalhabib.com). Please note that all bank charges are exclusive of applicable taxes.

Services	Modes	Conventional
		Pensioners Account
Cash Transaction	Intercity	0
	Intra-city	0
	Own ATM withdrawal	0
	Other Bank ATM	PKR 18.75
SMS Alerts Monthly (without FED)	ADC/Digital	0
	Clearing	0
	For other transactions	0
Debit Cards (Issuance & Annual charges)	Visa Silver	PKR 1400
	Visa Gold	PKR 1750
	Visa Platinum	PKR 4000
	UnionPay	PKR 1250
	Paypak	0
Cheque Book	Issuance	0
	Stop payment	PKR 500 per instruction
	Loose cheque	PKR 30/cheque
Services	Modes	Conventional
Remittance (Local)	Banker Cheque / Pay Order	PKR 300
	Foreign Demand Draft	USD 18
Remittance Foreign	Stop payment of FDD/FTT	US\$ 6 plus drawee bank charges at actual
	Wire Transfer	-
	Annual	0
Statement of	Half Yearly	0

<b>Account</b>	Duplicate	Statement of A/c upto 6 Months PKR 35
	E-Statements (Monthly)	Statement of A/c Above 6 months Additional PKR 35 per 6 months 0
<b>Fund Transfer</b>	ADC/Digital Channels	Free IBFT - Upto Rs. 25,000/- per month / per account. For additional amount above Rs. 25,000/- per month / per account, 0.1% of the transaction amount or Rs. 200, whichever is lower will be charge
	Others	0
<b>Digital Banking</b>	Internet Banking subscription	0
	Mobile Banking subscription	0
<b>Clearing</b>	Normal	0
	Intercity	PKR 300
	Same Day	PKR 500
<b>Closure of Account</b>	Customer request	0

#### You Must Know

**Requirements to open an account:** To open the account you will need to satisfy some identification requirements as per regulatory instructions and banks' internal policies. These may include providing documents and information to verify your identity. Such information may be required on a periodic basis. Please ask us for more details.

**Cheque Bounce:** Dishonoring of cheques is subject to a criminal trial in Pakistan under Pakistan Penal Code, 1860. Accordingly, you should be writing cheques with utmost prudence.

**Safe Custody:** You are requested to do not share any personal information such as: Birth, mother's maiden name, Internet/Mobile Banking user ID & passwords, One Time Passwords, TPIN, Debit/Credit card number, PIN and CVV. In case you receive such email, please do not respond. Instead, we would appreciate it if you report these emails/SMS at info@bankalhabib.com

**Record updating:** Always keep profiles/records updated with the bank to avoid missing any significant communication. You can visit your relationship branch to update your information.

**What happens if you do not use this account for a long period?** If your account remains inoperative for 12 months, it will be treated as dormant. You have to reactivate your account.

**Unclaimed Deposits:** In terms of Section 31 of Banking Companies Ordinance, 1962 all deposits which have not been operated during the period of last ten years, except deposits in the name of a minor or a Government or a court of law, are surrendered to State Bank of Pakistan (SBP) by the relevant banks, after meeting the conditions as per provisions of law. The surrendered deposits can be claimed through the respective banks. For further information, please contact your relationship branch.

**Closing this account:** In order to close your account, kindly visit your Relationship Branch

**How can you get assistance or make a complaint?**

Unit Head- Customer Complaint Unit, Bank AL Habib Ltd  
4th Floor Plot no 30-C, Kahayan-e-Shahbaz, DHA Phase VI, Karachi.

Tel: (021) 35243570-71 Helpline: (021) 111-014-014

Email: feedback@bankalhabib.com/info@bankalhabib.com

Website: www.bankalhabib.com

In case of unsatisfactory resolution, you may also write to the Banking Mohtasib Pakistan at following address:

Banking Mohtasib Pakistan  
Shaheen Complex, 5th floor, M. R. Kiyani Road,  
Karachi.<http://www.bankingmohtasib.gov.pk/>

#### I ACKNOWLEDGE RECEIVING AND UNDERSTAND THIS KEY FACT STATEMENT

Customer Name:		Date:	
Product Chosen:			
Mandate of account:	Single/Joint/Either or Survivor		
Address			
Contact No.:	Mobile No.	Email Address	
Customer Signature		Signature Verified	
Customer Signature (Secondary-Incase of Joint Account)		Signature Verified	